



#### **LEGAL INFORMATION**

## Website owned by:

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#### **GENERAL CONDITIONS**

TLC Marketing Worldwide. (the "Agency") is the owner of this website, and these General Conditions, together with the Privacy Policy and Cookies Policy, are the legal framework that governs the use of the website www.rewardsforall.com. The Agency reserves the right to change these General Conditions without notice.

'Rewards for All' is an online platform where users can obtain a reward (hereinafter "offer" or "reward", by entering a promotional code (code 1 – hereinafter the "promotional code") distributed after valid participation in one of the promotional campaigns organized by the Agency (hereinafter the "Promotional Campaign"), the promotional code is exchangeable for a reward/offer (in the form of a voucher – hereinafter the "voucher"). Available reward/offer(s) can be either a digital offer (hereinafter "digital offer") for which a partner code (code 2 – hereinafter "partner code") will be printed on the voucher) or an experience (hereinafter "experience") to be claimed on the partner websites or at the venues of the collaborating companies (hereinafter the "Partners").

The validity of promotional codes on this website, will be exclusively based on the Terms and Conditions of the related Promotional Campaign.

# **TERMS AND CONDITIONS**



Access to this website is not permitted to persons under the age of 18.

#### 1. Usage Terms

The use of this online platform by any user deems automatic acceptance of these General Conditions of Use.

The user is solely responsible for providing his or her personal data correctly in the process of registering and exchanging the promotional code. The Agency reserves the right to exclude any user from the services offered on this website who has provided false personal data or who attempts to make fraudulent use of the platform, without any compensation, prejudice to other actions that may be appropriate in law. Likewise, temporary and/or anonymous e-mail addresses will be considered invalid.

The Agency is not responsible if the user has not received the voucher because the personal data provided was incorrect.

The Agency will treat the personal data of the users in accordance with the Privacy Policy

The user agrees not to introduce or disseminate on this website data programs that cause damage to the computer systems of this website, of the access provider, of its suppliers or of third party users of the Internet network, as well as not to carry out illegal or criminal activities or that infringe any regulation of the applicable legal system.

The user may not reproduce, duplicate or sell any content of this website, nor impersonate other users by using their promotional codes to enjoy the various services and/or content offered by this website. The Agency reserve the right to require members to provide further verification of their entitlement to participate.

If the user violates or breaches any of the rules outlined here or any other regulation of the applicable legal system that causes damages to the Agency, the user will be responsible for any claim, fine or sanction that may be imposed on the Agency.

#### 2. Intellectual and industrial property

All the contents of this website, such as texts, photographs, graphics, images, icons, technology, software, links and other audio-visual or sound contents, as well as its graphic design and source codes, are the intellectual property of the Agency or of authorized third parties, None of these rights can be transferred to the user.

# **TERMS AND CONDITIONS**



### 3. Redemption process

As indicated above, the Agency, is responsible for the fulfilment of rewards by provision of means of the introduction promotional codes obtained during their participation to a Promotional Campaign managed by the Agency.

The redemption process will be as follows:

- Users must access the website <u>www.rewardsforall.com</u> after receiving their promotional code obtained by participating in the Promotional Campaign.
- Users must enter their promotional code and complete a registration of personal and contact details. This step will only have to be carried out the first time they access the website for each promotional campaign.
- After completing the registration, they will be able to view the list of offers and partners in order to choose a reward.
- Once they have selected the offer of their choice, they must confirm their details and will automatically receive an email with the voucher and instructions on how to use on the partner website or at the partner venues.

### 4. Promotional code (code 1) - conditions of use

The Promotional Code will have a period of validity that will be defined in the Terms and Conditions of the Promotional Campaign. Once the validity period has expired, the Promotional Codes will expire, and the user will not be able to access the list of partners or offers anymore.

The Promotional Code is nominative and will allow access to the platform as many times as necessary, during its period of validity, until the user makes a redemption/s.

## 5. Offer (voucher and/or partner code) - conditions of use

The voucher is only for use by UK residents, the reward is limited to one use per person and per offer.

There are 2 types of offer that can be redeemed on the platform:

- Digital; a partner code will be printed on the voucher with instructions on how to redeem on the partner site.
- Experiential: details of how to use this offer will be printed on the voucher

. Rewards and offers maybe subject to age restrictions. Minors should be supervised by an adult.

The reward will have a validity period that will be defined per campaign and will be indicated on the voucher. After this period, the reward will expire. No modification or



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extension request will be accepted by the Agency, for digital offers: the partner code will be deactivated and for experiences: the partner will have the right to refuse to accept the voucher.

The voucher obtained will be valid only for the selected partner and offer.

The voucher may not be used in conjunction with any other offers or promotions on the partner website and/or venue.

The reward may be subject to additional terms of use, depending on the partner selected and the related promotional campaign, as stated in the Terms and Conditions of the Promotional Campaign. These Terms and Conditions are available on the promotional website of the campaign or by request to the Customer Services of the Agency.

Any additional costs which may be incurred in this Promotion in the context of participation, such as internet costs and other additional services that go beyond those described services for the offer fulfilment are not included in the offer and must be paid by customers separately.

The use of the voucher is subject to the acceptance of the specific conditions of each partner.

Once the partner has been selected and the voucher has been acquired, it cannot be cancelled or modified.

Partners will not accept voucher and/or partner code that have expired or that may cast doubt on their authenticity.

Partners have the right to modify their rates (insofar as they are applicable) and promotional availabilities during the validity of the offer.

The Agency reserves the right to replace any reward with one of equal or greater value in the event of unavailability due to circumstances beyond its control.

The choice of Partners and Offers was the subject of the greatest attention for the quality of the services provided. Nevertheless, the Agency cannot be guaranteeing the quality and availability of the services / products offered by partners. Insofar as permitted by law, The Agency nor The Partner, will be responsible or liable to compensate the member, or accept any liability, for any personal loss or injury occurring whilst using the Offer, neither can they guarantee the quality and/or availability of the services offered when using the Offer and cannot be held liable for any resulting personal loss or damage. Your statutory rights are unaffected.

The list partners and offers on the platform is subject to possible modifications.

If, due to any circumstance affecting the chosen partner/offer, the user cannot enjoy his/her offer (voucher or partner code) the user can contact the Customer Services of the Agency by e-mail at uk.rewardsforall@tlcrewards.com for assistance.





The Agency reserves the right to exchange the reward for one of equal or greater value, without the user being entitled to any other compensation, compensation of any kind, or cash equivalent.

The reward cannot be resold, auctioned or exchanged or sold It is not transferable and cannot be redeemed in whole or part for cash.

In case of not receiving the voucher within 21 working days from the date of redemption, it is the user's responsibility to advise the Agency of this within the period of validity. Users can access to the validity of the possible offers on the Terms and Conditions of the Promotional Campaign.

### 6. Queries and Support:

For support or help with a query relating to this website, users may contact Customer Services by sending an email to <a href="mailto:uk.rewardsforall@tlcrewards.com">uk.rewardsforall@tlcrewards.com</a> or submitting a query via the contact us form.

### 7. Responsibility:

All information sent to the user will be considered as the responsibility of ownership by the user. The Agency accepts no responsibility for loss, theft or damage of information that makes it unusable or illegible will not entitle the user to a replacement.

#### 8. Applicable legislation:

The terms and conditions of the use of this website, and any question concerning the legal interpretation of these terms and conditions will be governed by the laws of England and Wales. Any disputes must be referred to the English courts.